

TENBY HOUSE – Access Statement

To ensure our customers are able to fully enjoy the facilities at Tenby House, we draw attention to the following:-

- front entrance – one step into porch with double swing doors, which can be hooked back.
- Secondary entrance through the courtyard with double doors – all on ground level, wheelchair access. Double doors can be hooked back for ease of entrance/exit.
- A portable induction loop is available
- The ground floor area is a public bar. Entrance through the front door allows access to the front area of the premises. The front area has a side entrance to the courtyard with two steps down to the courtyard. The front area has two steps down to the rest of the public bar.
- In the lower bar area at the rear of the premises there is one step up to the raised area in front of the toilets and one step into both the ladies and gents toilets.
- There is a fully accessible toilet by the secondary entrance; there is no accommodation on the ground floor.
- Licensee lives on the premises
- Corridors are fully contrasted.
- All bedrooms are equipped with telephones, kettles and remote control televisions.
- There are 16 steps to part of the first floor accommodation and one step to the remainder of the first floor accommodation. Remaining rooms reached by 7 steps to the first floor front rooms; 11 steps to the next half landing; 11 steps to the second floor front rooms and 9 steps to the top floor rooms.
- Tenby House does not have a lift.
- Big button telephones are available.
- Wheelchair hire can be arranged.
- Menus can be made available in large print.
- All staff are trained in disability awareness.
- Tenby House is within the Town Walls of Tenby .
- Buses stop half a mile away – some of them have low loading capability.
- Trains stop at Tenby Station, also about half a mile away.
- O2 and One 2 One telephone network do not function in our area.
- Arrangements for collection if using public transport can be arranged.
- Very limited car parking is available, but please ask for further information at time of initial enquiry.

Tenby House,
Tudor Square,
Tenby,
Pembrokeshire.
SA70 7AJ.